



THE OTTAWA TENNIS AND LAWN BOWLING CLUB

Your cottage in the city

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OTLBC Summer Camp FAQ

Q1: What will the camp capacity be for the 2021 season?

A1: Based on the COVID-19 government safety guidelines, the club will open its registration to 40 campers per week.

Q2: What happens if there is a provincial or municipal lockdown that requires us to cancel camp?

A2: The club will email an online refund request form for the cancelled week(s). All refunds will be issued by cheque or club credit upon request.

Q3: What activities will be offered at camp?

A3: All racquet sports (tennis, beach tennis, pickleball, badminton), beach volleyball, park games and sand games. Swimming will be available; swim time will depend on pool capacity and Covid-19 safety guidelines.

Q4: Can my child be in the same group as their friend?

A4: Our camp director will do their best to pair friends together. Please indicate your request in the “additional information” section of the registration.

Q5: What is the camper to counsellor ratio?

A5: Ratios will depend on the COVID-19 government regulations and guidelines at the time of camp.

Q6: Will lunch be included in 2021?

A6: Lunch will not be included in 2021.

Q7: What should my child bring to camp?

A7: A water bottle, hat, sunscreen, nut-free snacks and lunch. Campers should wear tennis or running shoes and a sports outfit, bring a bathing suit and towel, and bring a tennis racquet if they own one.

Q8: Does my child need to own a tennis racquet to come to camp?

A8: It is not necessary to own a racquet to register for summer camp. The OTLBC has many junior racquets that campers can borrow if they do not have one.

Q9: Is it possible to switch camp weeks?

A9: You may switch camp weeks as long as the week you are switching to has availability. There is NO FEE to switch camp weeks. Please email info@otlbc.com for assistance.

Q10: What is the OTLBC refund policy for camp?

A10: All camp refunds will be paid by cheque, not to credit card, and take approximately two weeks from the date of the request to process. All cheques will be mailed. **For full refunds: Cancellations must be made 14 days prior to the start of camp, or a medical note must be provided. Cancellations within 14 days will receive a 50% refund. A \$35 administration fee is applied to all refunds.**

Q11: What happens if it rains?

A11: Regular season rain protocols: In a normal summer with the clubhouse open, camp would take shelter in the club for indoor games and activities.

The OTLBC is mainly an outdoor facility and our rain policy may vary depending on Covid-19 related indoor guidelines.